



Rohit Kumar <xxxxxxxxt.kxx@gmail.com>

[Fraud Transaction] Fraudulent transaction of Rs. 20,000 vide txn# 081012749664

2 messages

Rohit Kumar <xxxxxxxxt.kxx@gmail.com>
To: cs-reply@amazon.in

Mon, Aug 10, 2015 at 11:59 AM

Dear Sir / Madam,

I am writing to report a fraudulent transaction done through my father-in-law's debit card on August 10, 2015 at 9:00 AM.

The caller (08271131208) posed as an agent calling from Bank, and told that the debit card has expired and needs to be renewed / reset. He asked to confirm the card no. and subsequently asked for OTP. Since it's SBI Maestro Debit card, all he needed was card no. and OTP.

The transaction alert SMS from bank states a transaction of Rs. 20,000/- vide txn# 081012749664.

Details of the issue are as follow:

Caller - **08271131208**

Amount - **20,000/- INR**

Txn No. - **081012749664**

Date / Time - **August 10, 2015 at 9:09 AM**

Card Type - **State Bank of India - Maestro Debit Card**

Details of Account Holder / Victim:

Name - **Kishore Pandit**

Mobile - **xxxxxxxxxx**

My father-in-law is currently in process of filing an FIR with police authorities, copy of which will be emailed, once the FIR process is finished.

I sincerely hope that the issue of this fraudulent transaction is resolved, while we will be ready to furnish all the details needed during the process.

In event of any query / issue, please call me at 9960xxxxx4, or the victim on the details given above.

Thanks in anticipation.

Rohit Kumar,
+91-9960xxxxx4

Rohit Kumar <xxxxxxxxt.kxx@gmail.com>
To: cs-reply@amazon.in

Mon, Aug 10, 2015 at 9:45 PM

Dear Sir / Madam,

Further to my complaint reported earlier (quoted below), regarding fraudulent charge of Rs. 20,000/- from my father-in-law's debit card, please find the required details / documents enclosed here-with.

1. FIR Copy
2. Bank account statement copy (reflecting disputed transaction).
3. ID Proof - PAN Card

Please refer to Sr. No. - 27, 28, 29, 30 & 31 for the relevant transaction in Bank statement copy.

Kindly do the needful at earliest. Please contact in event of further requirement of any details during investigation and thus redressal of the dispute.

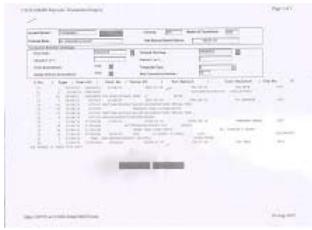
Kind Regards,

Rohit Kumar,
+91-9960xxxxx4
[Quoted text hidden]

8 attachments



account-statement-01.jpg
106K



account-statement-02.jpg
150K



account-statement-03.jpg
71K



FIR-Copy-page-1.jpg
128K



FIR-Copy-page-2.jpg
125K



FIR-Copy-page-3.jpg
154K



FIR-Copy-page-4.jpg
159K



ID-proof-PAN.jpg
49K